

Terms & CONDITIONS



ALTHOUGH WE USE ONLY FDA COSMETIC COMPLIANT PRODUCTS THAT ARE SAFE FOR THE SKIN, ARTIST IS NOT LIABLE FOR ALLERGIC REACTIONS TO MAKEUP PRODUCTS OR "PAINTS". IT IS THE ADULT'S/PARENT'S RESPONSIBILITY TO NOTIFY PAINTER PRIOR TO STARTING

FOR SANITARY REASONS, ARTIST WILL NOT PAINT ON ANYONE WHO IS, OR APPEARS TO BE SICK, DIRTY, OR SUFFERING FROM: COLD SORES, CONJUNCTIVITIS, ANY INFECTIOUS SKIN CONDITIONS; OR PAINT OVER ECZEMA, INFLAMED ACNE OR OPEN WOUNDS

ALL PAINTS USED ARE WASHABLE WITH SOAP AND WATER. ARTIST WILL USE REASONABLE CARE, BUT IS NOT RESPONSIBLE FOR DAMAGE TO CLOTHING OR PROPERTY

ARTIST WILL NOT SUPERVISE CHILDREN. THE BEHAVIOR AND SAFETY OF CHILDREN IS THE PARENT'S/ HOST'S RESPONSIBILITY

FACE PAINTING IS NOT RECOMMENDED FOR ANY CHILD UNDER THE AGE OF 2. PAINTER HAS THE RIGHT TO REFUSE, AND/OR SUGGEST ALTERNATIVE DESIGN

PICTURES MAY/WILL BE TAKEN BY OUR STAFF STRICTLY FOR PROMOTIONAL USE ONLY. *PICTURES MAY BE SEEN AT OUR WEBSITE AND/OR SOCIAL MEDIA PLATFORMS, AND PRINTED MATERIAL. IF THERE IS A CONCERN PLEASE ADVISE PAINTER PRIOR TO START

ARTIST HAS THE RIGHT TO REFUSE TO PAINT OFFENSIVE MATERIAL (E.G. GANG TATTOOS, SYMBOLS OR PICTURES WITH, DOUBLE MEANINGS; OFFENSIVENESS TO BE DETERMINED SOLELY BY ARTIST) AND AN ALTERNATIVE DESIGN WILL BE OFFERED

ARTIST HAS THE RIGHT TO CEASE PAINTING AND LEAVE WITHOUT REFUNDING ANY MONEY IF THERE ARE EXTREME ADVERSE WORKING CONDITIONS. ADVERSE CONDITIONS INCLUDED BUT NOT LIMITED TO: DESTRUCTIVE, VIOLENT, OR EXTREME INAPPROPRIATE BEHAVIOR OF A CHILD, PET, OR ADULT; ILLEGAL ACTIVITIES; OR OTHERWISE DANGEROUS CONDITIONS

IN THE EVENT OF AN EMERGENCY, LOLLIPOP PAINTING RESERVES THE RIGHT TO CANCEL AND ALL MONEY PAID SHALL BE RETURNED

PLEASE UNDERSTAND WE DO HAVE SEVERAL PAINTERS. HOWEVER, TO ACCOMODATE ALL CUSTOMERS, PAINTERS MAY BE SWITCHED BETWEEN EVENTS. LOLLIPOP PAINTING ALSO RESERVES THE RIGHT TO PROVIDE OUT-SOURCED PAINTERS FOR THE DAY IN THE EVENT OF EMERGENCY SITUATIONS

PLEASE NOTE, ALL POLICIES ARE IN PLACE FOR THE BEST INTEREST FOR OUR CLIENTS, AND PAINTERS.

IF YOU CANCEL WITHIN 48 HOURS OF YOUR SCHEDULED APPOINTMENT, NO REFUND FEES WILL BE PROVIDED AND WILL BE HELD RESPONSIBLE FOR 100% OF THE BOOKING COST.

THANK YOU FOR YOUR UNDERSTANDING

Booking fee INFORMATION

WE REQUIRE A \$50 NON-REFUNDABLE BOOKING FEE TO HOLD THE DATE AND TIME, AND WILL BE APPLIED TOWARDS THE BALANCE OF THE EVENT. PLEASE UNDERSTAND, IN THE EVENT THAT YOU CHANGE ANY DETAILS WHICH WERE NOT AGREED TO, IT IS CONSIDERED A BREACH OF CONTRACT. IF WE ARE UNABLE TO ACCOMODATE THE NEW REQUEST, THE BOOKING FEE WILL NOT BE REFUNDED.